

# Digi breakfast on Data Science

19 Sep 2014

Aristides Gionis, Aalto SCI

event planned with

Johanna Bragge, Keijo Heljanko, Pekka Malo

Sami Kaski, Mikko Kurimo, Kirsi Virrantaus

# data science in Helsinki area

## strong competitive advantage

long tradition in data analysis and machine learning

centers of excellence, HIIT

established technology companies

young companies and startup hub

## how to leverage this advantage?

## how to become a world-class location for data science?

# dimensions

education

research directions

collaborations with companies

research and education

sharing

data, tools, expertise, problems, ideas

# agenda

## Keynote

Heikki Mannila, Academy of Finland

## Analytics and data science education

Johanna Bragge, Aalto BIZ

## Data camp and hackathon initiatives

Jukka Nurminen, Aalto SCI

## Data-driven research spotlights from Aalto

## Data hub initiative

Keijo Heljanko, Aalto SCI

## Invited talk

Ville Peltola, IBM

## Invited talk

Kaisa Salakka, Comptel

## Spotlights from Helsinki companies

## Questions and discussion



# questions

interdisciplinary research centered on data

ways to identify synergies within Aalto

ways to identify complementary expertise

strengthening ties between university and industry

effective ways to collaborate

sharing data

open channel for  
comments & questions

<http://presemo.aalto.fi/data>

keynote

Heikki Mannila  
Academy of Finland

## Data science

- The role of data in science
  - Theory – experimentation – computation – data
  - Changes in the way science is done
- The role of data in industry
  - Changes in the way companies operate
- The role of data in decision-making
- Implications for education
- Huge possibilities for research with fascinating themes and real impact

## Data science

- Some suggestions
- Mainly for the computational people
- Not about organizational issues or about funding
- Not to be taken very seriously

## Ten suggestions

- Think big
  - Look at areas where computational thinking can really make a difference
- Think small
  - Look at problems where something can be done quickly
- Do not follow the herd
  - There are lots of possibilities in data science – look for someplace that is not so crowded

## Ten suggestions

- Talk to people in other camps
  - Other sciences, start-ups, large companies, ...
  - Lots of interesting people to talk to
- Work on a few things
  - But not too many
- Do not assume that only size matters
  - Big data is nice, but ...
  - Even small data sets can be very useful and challenging

## Ten suggestions

- Beware and take advantage of technological development
  - Does my problem go away in a few years?
  - What data will be available in a few years?
- Simplify
  - The best methods are the simple ones
- Assume infinite computational power
  - A good first approximation: what could we find if there are no limitations; a test for what the possibilities are



## Ten suggestions

- Think big
- Think small
- Do not follow the herd
- Talk to people in other camps
- Work on a few things
- Do not assume that only size matters
- Beware and take advantage of technological development
- Simplify
- Assume infinite computational power
- No more than six to be considered
- The last one is mandatory:
- Have fun



Aalto University  
School of Business

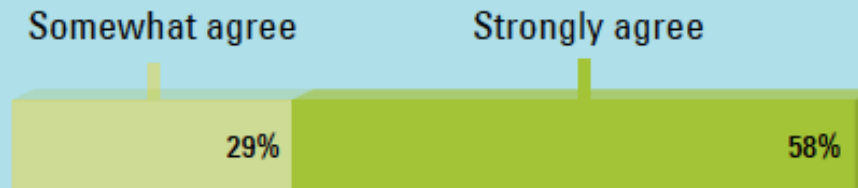
# Analytics and Data Science Education in Aalto

*Johanna Bragge, PhD, Senior University Lecturer  
Aalto BIZ / Department of Information and Service Economy*

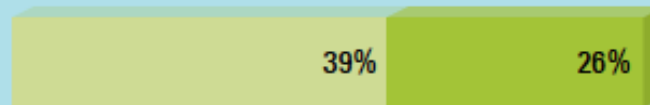
# Importance of studying analytics & DS

87%

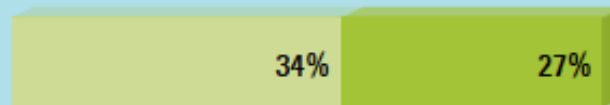
*It is important for my organization to step up its use of analytics to better make decisions.*



*My organization relies more on management experience than data analysis when addressing key business issues.*



*There is pressure from senior management for the organization to become more data-driven and analytical.*



Source:  
Kiron et al. (2014),  
“The Analytics Mandate”,  
*MIT Sloan Management Review*,  
Research report, May, 2014.

## THE NEED TO IMPROVE ANALYTICS

Making decisions solely with experience is losing its luster, as many companies recognize the need to broaden their use of analytics and pressure staff to become more data-driven. Fully 87% of managers believe their organizations need to step up their use of analytics.

# Analytics and data science education in Aalto

**New minor** for all Aalto's MSc students: **Analytics and Data Science (ADS)**

## **Current Master's programmes:**

Aalto BIZ: Information and Service Management (ISM),  
specialization area of Business Analytics

Aalto SCI: Machine Learning and Data Mining (Macadamia)

Aalto SCI: Foundations of Advanced Computing (FAdCo)

## **Forthcoming in Fall 2015:**

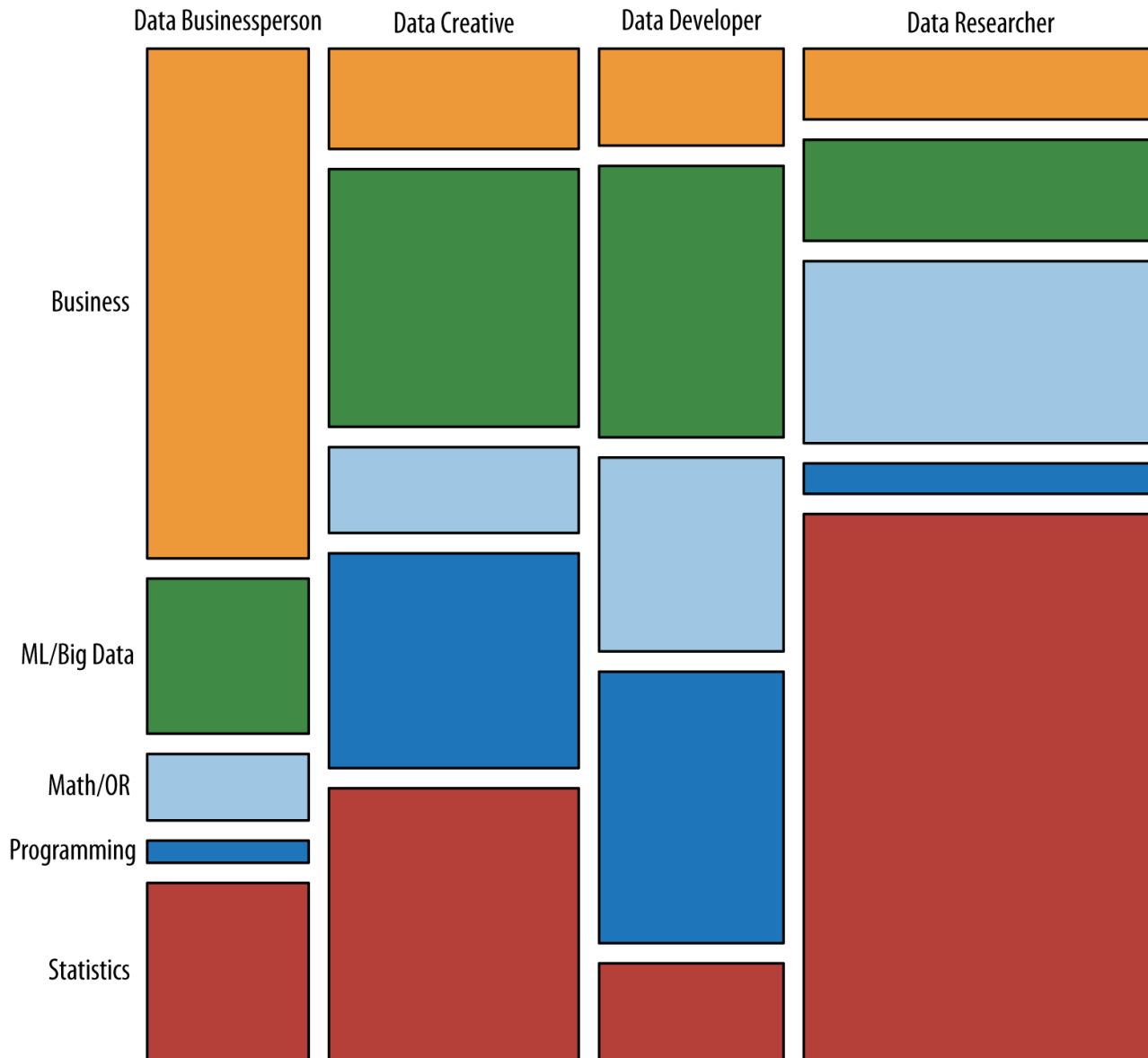
Renewal of technical MSc programs in IT. Possibility to specialize in  
Big Data and Large Scale Computing

# ADS's goal and requirements

The goal of ADS is to educate students on how to become proficient in making sense of big data, and how to apply data analysis skills on their domain of expertise.

<b>Compulsory course</b>				
	ICS- E4010	Introduction to Analytics and Data Science	2 CR	I period
<b>At least one course from Statistical foundations subarea:</b>				
SF	Becs-114.1311	Introduction to Bayesian Statistics	3	III
SF	Becs-114.2601	Bayesian Modeling	5	I-II
SF	MS-C2104	Introduction to Statistical Inference	5	III-IV
SF	MS-C2128	Prediction and Time Series Analysis*	5	II
SF	30E00800	Time Series Analysis* (*alternative to previous)	6	IV-V
<b>At least one course from Computational methods subarea:</b>				
CM	T-61.3050	Machine Learning: Basic Principles	5	I
CM	T-61.5060	Algorithmic Methods of Data Mining	5	I-II
CM	T-61.5010	Information Visualization	5	III
CM	CSE-E5430	Scalable Cloud Computing	5	I-II
CM	T-110.5121	Mobile Cloud Computing	5	I-II
<b>At least one course from Business analytics/Applications:</b>				
BA	Mat-2.3134	Decision Making and Problem Solving	5	I
BA	23E47000	Digital Marketing	6	I, V
BA	30E03000	Data science for Business	6	III
BA	37E01600	Data Resources Management	6	III
BA	57E00500	Capstone: Business Intelligence	6	I
AP	Becs-114.4150	Complex Networks	3-6	II
AP	Becs-E4101	Mathematical Modeling of Social Dynamics	3-6	II 2015
AP	Maa-123.3585	Spatial Data Mining	3-5	V
AP	Maa-123.3530	Visual Analysis	4	II
AP	Mat-2.2103	Design of Experiments and Statistical Models	5	III
AP	Mat-2.4177	Seminar on Case Studies in Operation Research	5	III-IV
AP	S-89.5150	Speech Recognition	5	II

# 4 data scientist clusters & 5 skills groups



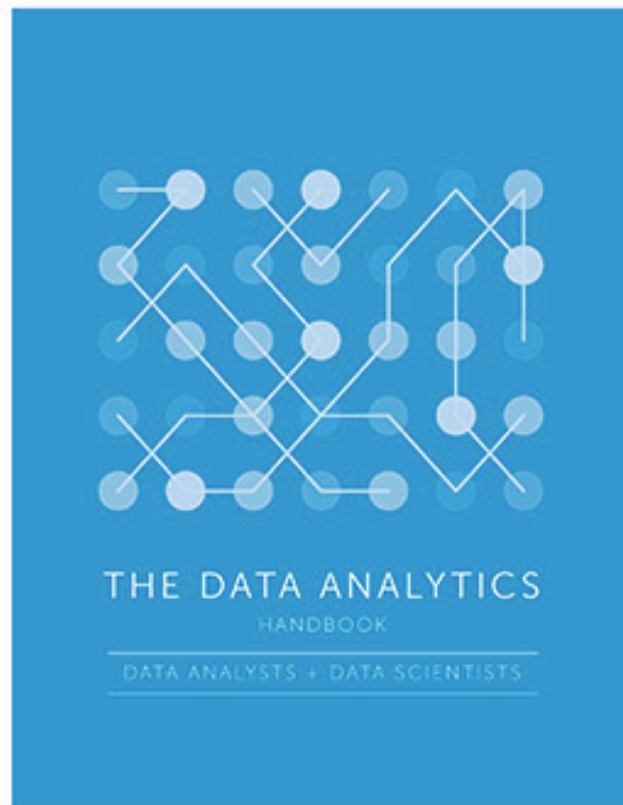
ML = Machine Learning  
OR= Operations Research

Source:  
Harris, H. D, Murphy, S. P. & Vaisman, M. (2013), "Analyzing the analyzers. An introspective survey of data scientist and their work". O'Reilly, available at: <http://www.oreilly.com/data/free/analyzing-the-analyzers.csp>



O'REILLY®

# Three data analytics handbooks & “Ask Peter Norvig” - useful resources!





Aalto University  
School of Science

# Data camp and hackathon initiatives

Prof. Jukka K. Nurminen

Department of Computer Science and Engineering

17.9.2014



# How to Teach Data Science?

- In addition to theoretical knowledge hands-on work is needed
- Partly covered with assignments on different courses
- Need for a project oriented course?
  - Bigger, realistic problems
  - Genuinely new problems without obvious solutions
  - Vaguely formulated
  - Specifying the problem is part of the work

# Two Options

## Seminar on case studies in data analysis

- Focused topic definition
- Student group “solves” the given problem with the help of industry and academic tutor
- Needed:
  - Problem
  - Dataset(s)
  - Regular guidance
- Main output
  - Solutions

## Hackathon

- Theme specific e.g. Green Campus Hackathon
- Student group comes up with an idea and demo of an application (or business idea, new finding, ...)
- Needed
  - Multiple datasets
  - Feedback
- Main output
  - New ideas

# Consider and Vote – especially industry participants

- Would this kind of course make sense?
- Would you be able to provide the datasets and guidance?
- Please use the Presemo tool to state your view
  - Would you like to contribute to such course?
    - Which option would suit you best? (Seminar vs. Hackathon)
  - Would you be able to provide datasets? Which ones?
  - Other suggestions or ideas?

# Aalto research spotlights

## COIN center of excellence

Sami Kaski, Aalto SCI

## Business analytics

Pekka Malo, Aalto BIZ

## Spatial data analysis

Kirsi Virrantaus, Aalto ENG

## Statistical signal processing

Esa Ollila, Aalto ELEC

## ReSoLVE center of excellence

Maarit Mantere, Aalto SCI

# Centre of Excellence on Computational Inference Research COIN

## Principal Investigators and their groups



Erkki Oja  
Professor,  
Director of  
COIN



Samuel Kaski  
Professor,  
Deputy Director  
of COIN



Erik Aurell  
Professor



Jukka Corander  
Professor



Jorma  
Laaksonen  
Docent, D.Sc.  
(Tech.)

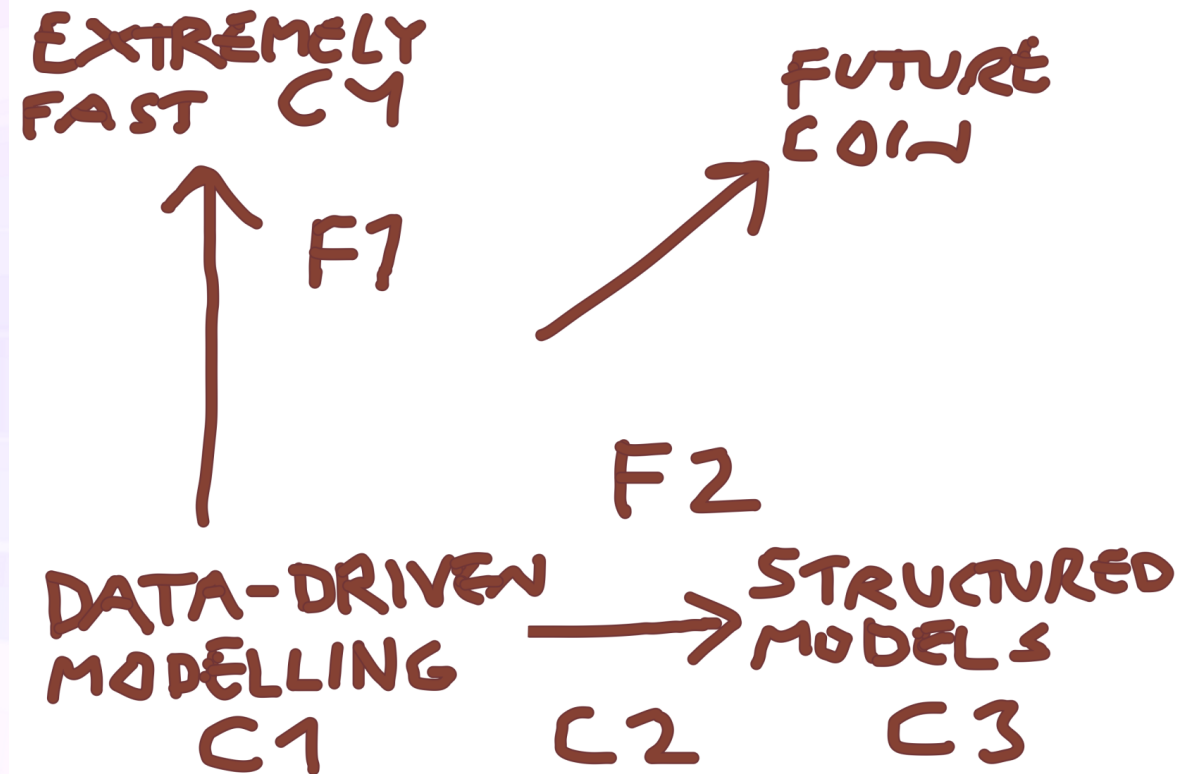


Petri Myllymäki  
Professor

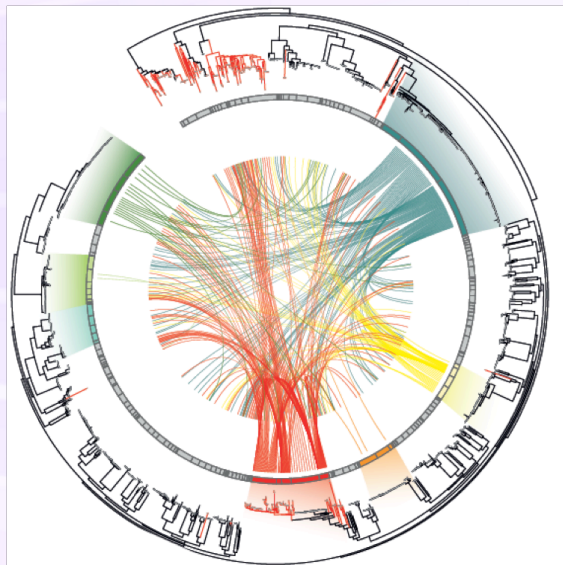


Ilkka Niemelä  
Professor

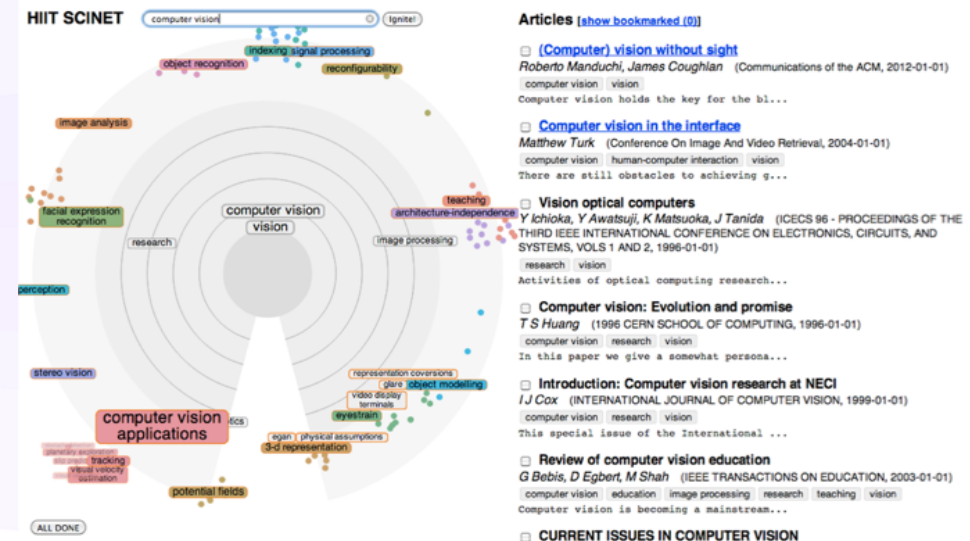
- Challenge and opportunity: Big Data and complex models



- Competitive advantage by bringing together central aspects of machine learning that are traditionally studied separately
- Two flagships:



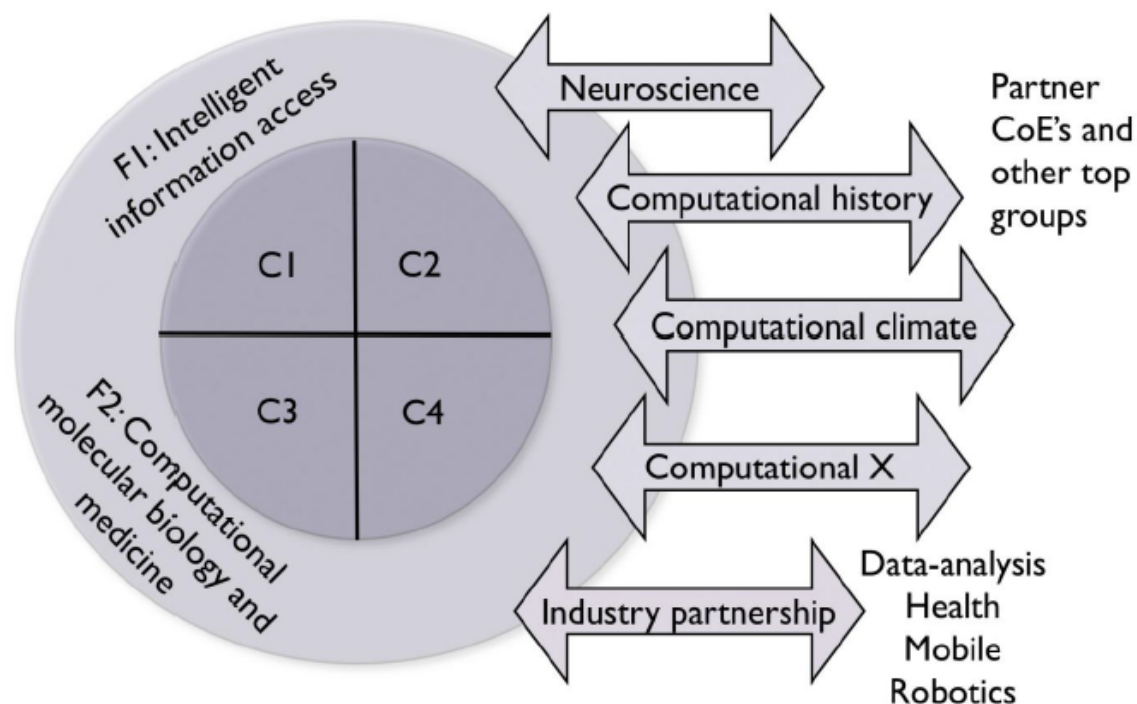
Inference on intractable models,  
with applications in studies of  
bacterial evolution



Interactive intent modelling with the  
SciNet system



## Flagships



## Core Methodological Challenges

- C1:** Learning models from massive data
- C2:** Learning from multiple data sources
- C3:** Statistical inference in structured stochastic models
- C4:** Extreme inference engine



# Research Spotlight: Marketing meets Wall Street

*Pekka Malo*  
*Aalto BIZ / Department of Information and Service Economy*

# Marketing meets Wall Street

How data science helps to build better metrics for marketing decisions?

## Objectives of our project:

- To understand what is the **role of product-market based assets** (e.g., brand, customer, channel equity, and marketing actions) in driving **financial performance** and **shareholder value**
- To develop new tools for making marketing decisions using a blend of quantitative and unstructured data sources (e.g., news, social media)



YouGov **BrandIndex**



# Marketing meets Wall Street

## Company feedback is essential

- What measures would company managers like to see on their dashboards?

## External data is good, but internal data is needed too

- Do firms sacrifice long-term value creation to meet earnings targets?
- How “suboptimal” marketing strategies are reflected in company performance?
- What is the impact of quality of earnings (e.g., repeat customers vs. new customers) on valuation?
- What is the impact of uncertain payoff on marketing activities / resource allocation?

## Data scientists are welcome to join our project!

- We have a few onboard already, but more is needed!

# Research Group for Geoinformatics

Department of Real Estate, Planning and Geoinformatics

Aalto ENG

Kirsi Virrantaus, professor

- Spatial Data Analysis
- Spatial Statistics and Spatial Data Mining
- Visual Analytics
- Map Design
- Cognition and Visual Perception Processes
- Spatio-Temporal Knowledge Management
- Situational Awareness
  - Safety and Defence, Urban Design, Traffic

# Topics of Potential Co-Operation

- Spatio - temporal data analysis method development for various applications
- Our special interest and competence is on
  - safety, crisis management, urban and traffic applications
- Visualizations for spatio-temporal data
- Visual design of user interfaces
- Development of GIS applications' prototypes and demonstrators

# Statistical Signal Processing Theory and Methods for Data Science @ Aalto ELEC, Department of Signal Processing and Acoustics

## Research team

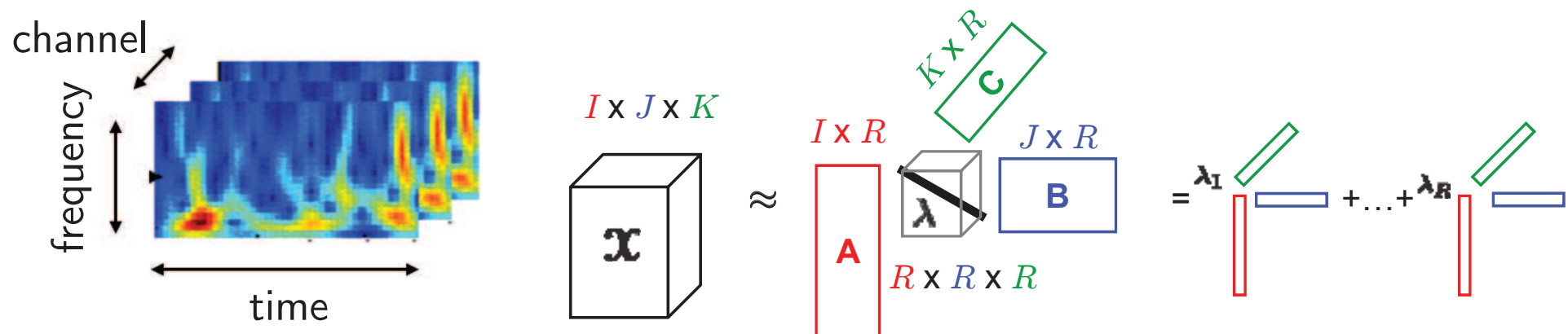
- Academy Professor Visa Koivunen
- Academy Research Fellow Esa Ollila (Regularized Estimation of High-dimensional Covariance Matrices, ...)
- Dr. Hyon-Jung Kim (Tensor Data Analysis for Large Scale Data)
- Doctoral student Shahab Basiri (Big Data Bootstrap)
- Master students (Compressive Sensing Methods, Statistical Inference in Smart Grids, High-dimensional Sensor Array SP)

## Collaboration

- Princeton University and Rutgers University (USA)
- The Hebrew University of Jerusalem (Israel)
- Supelec (France)
- Yonsei University (Korea)

# Tensor Methods for Large Scale Data

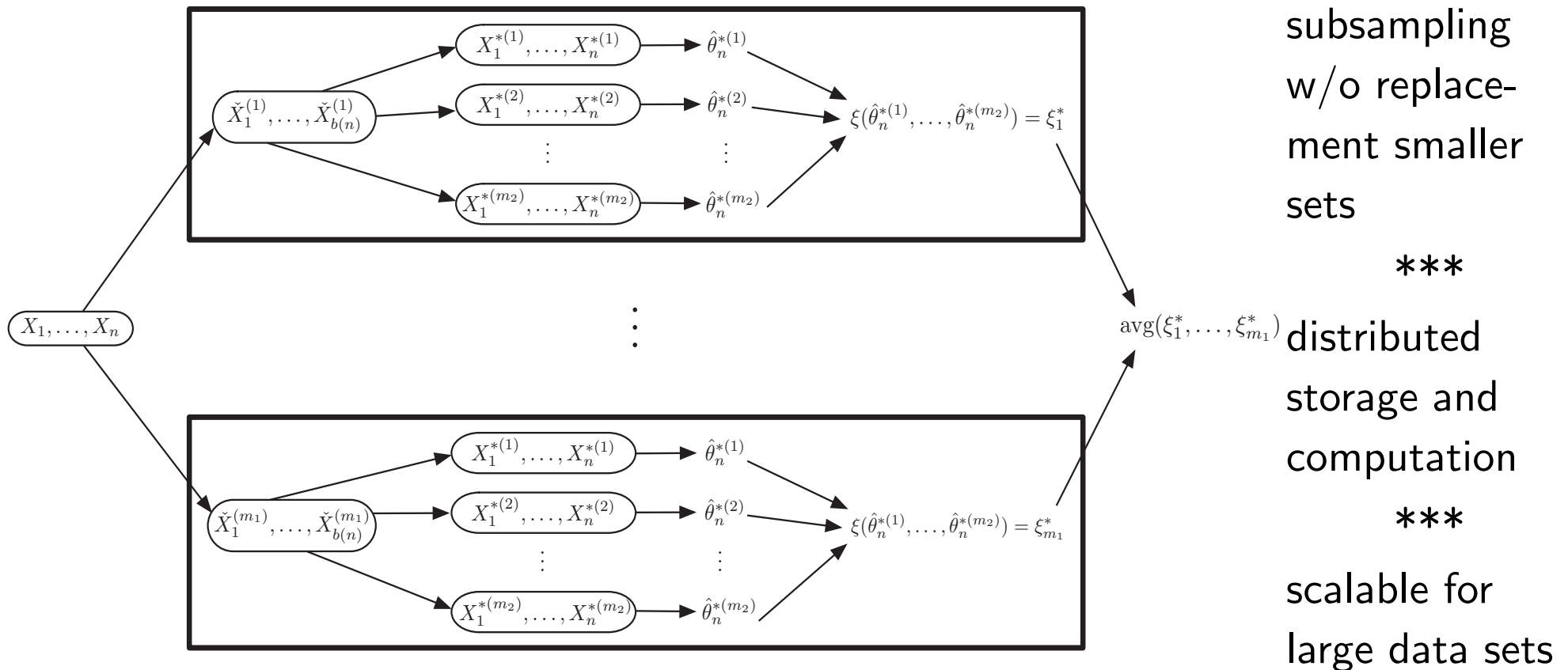
- Tensor models (PARAFAC, Tucker and Tensor Train) provide a unified representation, simplified notation and algebra for *multidimensional* data.
- We develop computational methods for tensor data
- EEG, data from smart phones, health data, business data, multiantenna radio channel data



## Our research

- *Past*: Statistically robust methods for extracting relevant information. Exploiting sparseness and low-rank structure for better accuracy/stability
- *Future*: Analysis of large scale real-world data.

# Scalable and Distributed Statistical Inference for Big Data: Fast and Robust Bootstrapping for Subsets of the Data



Data  $X_1, \dots, X_n \rightarrow$  estimator  $\hat{\theta}(X_1, \dots, X_n) \rightarrow$  accuracy  $\xi$  (error bar)

- Distributed and scalable bootstrapping for big data yields error bars of parameter estimates or confidence intervals (e.g., for hypothesis testing).





# Research on SOlar Long-term Variability and Effects



Courtesy NASA/SOHO

**A?**  
Aalto-yliopisto  
Perustieteiden  
korkeakoulu

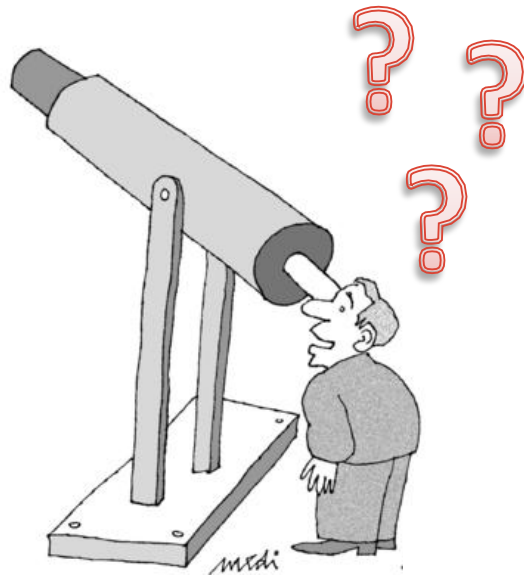
UNIVERSITY  
of  
OULU



# When the Sun killed an Australian cow....



## ...huge societal value



**Further enforce co-operation  
with private sector**

**Collaboration with academic  
partners vital for efficient and  
intelligent data analysis  
methods**

# Aalto Data Hub Initiative

Assoc. Prof. Keijo Heljanko  
[Keijo.heljanko@aalto.fi](mailto:Keijo.heljanko@aalto.fi)

# Aalto Data Hub Initiative

- Aalto has a wide range of experts on analytics and data science
- The new minor on analytics and data science gives Aalto students access to a wide variety of courses on the topic
- How can we provide similar access for companies to Aalto data science researchers and students?

# Aalto Data Hub - Idea

- A networking group for both Companies and Aalto researchers working on data science
- A contact point to find Aalto researchers working on different subareas of data science
- A way to share best practices on Big Data analytics technology



# Sharing Your Data

- Data science needs datasets from Companies
- Data for Data Science major student projects
- Data for researchers - PhD and MSc students need data sets for Theses work, as do research projects

# Sharing Big Data Processing Best Practices

- Aalto Researchers can share best practices on Big Data platforms and analytics
- Companies can network and share knowledge with both researchers and other companies
- Is there sufficient interest in creating an “Aalto Big Data Platform”?

# Aalto Data Hub - Getting Involved

- Think if there are data sets that you can share with us
  - Aalto student projects
  - Data science researchers
- Do you want to share Big Data best practices?
- Get in touch: [keijo.heljanko@aalto.fi](mailto:keijo.heljanko@aalto.fi)
- Join the LinkedIn **Aalto Data Hub** Group



# agenda

## Keynote

Heikki Mannila, Academy of Finland

## Analytics and data science education

Johanna Bragge, Aalto BIZ

## Data camp and hackathon initiatives

Jukka Nurminen, Aalto SCI

## Data-driven research spotlights from Aalto

## Data hub initiative

Keijo Heljanko, Aalto SCI

## Invited talk

Ville Peltola, IBM

## Invited talk

Kaisa Salakka, Comptel

## Spotlights from Helsinki companies

## Questions and discussion

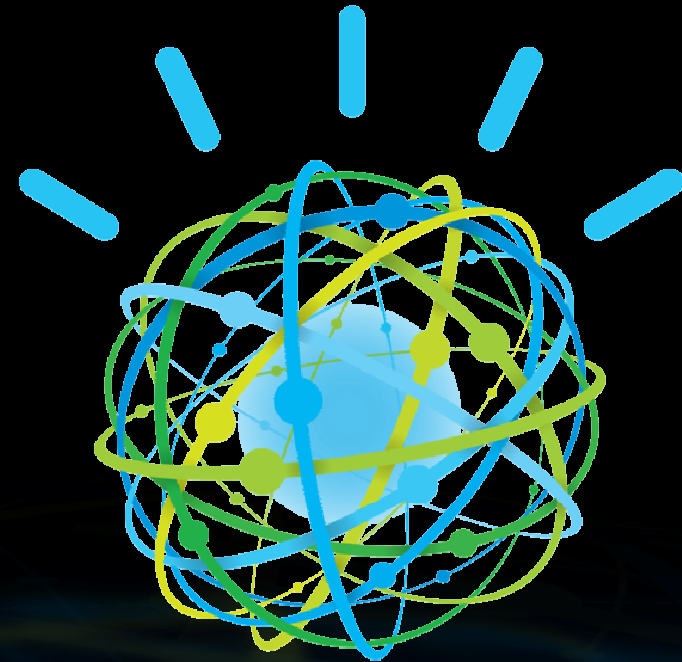
invited talk

Ville Peltola, IBM



# Creative Discovery in Data Science

Ville Peltola, Innovation Director

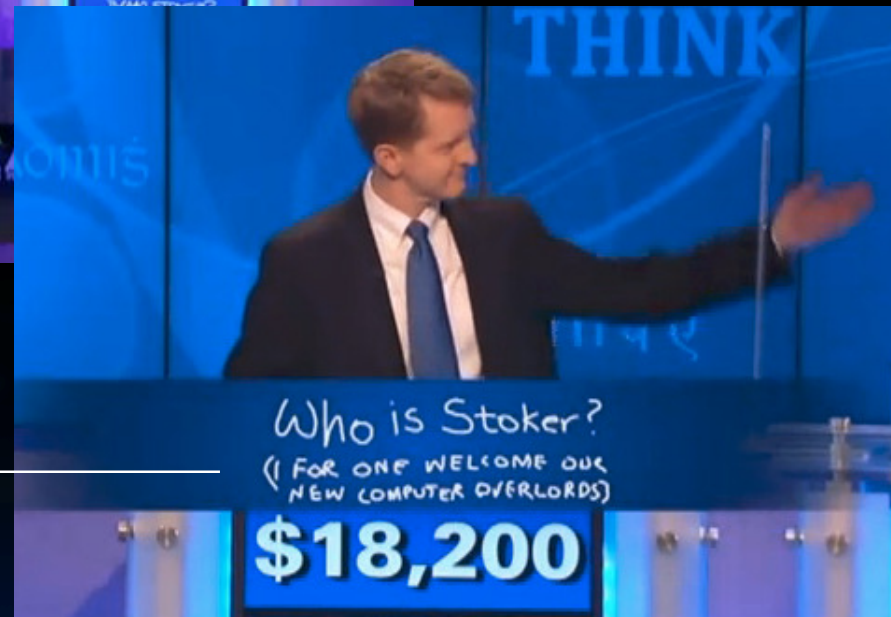




## Watson and the Jeopardy! grand challenge 2011

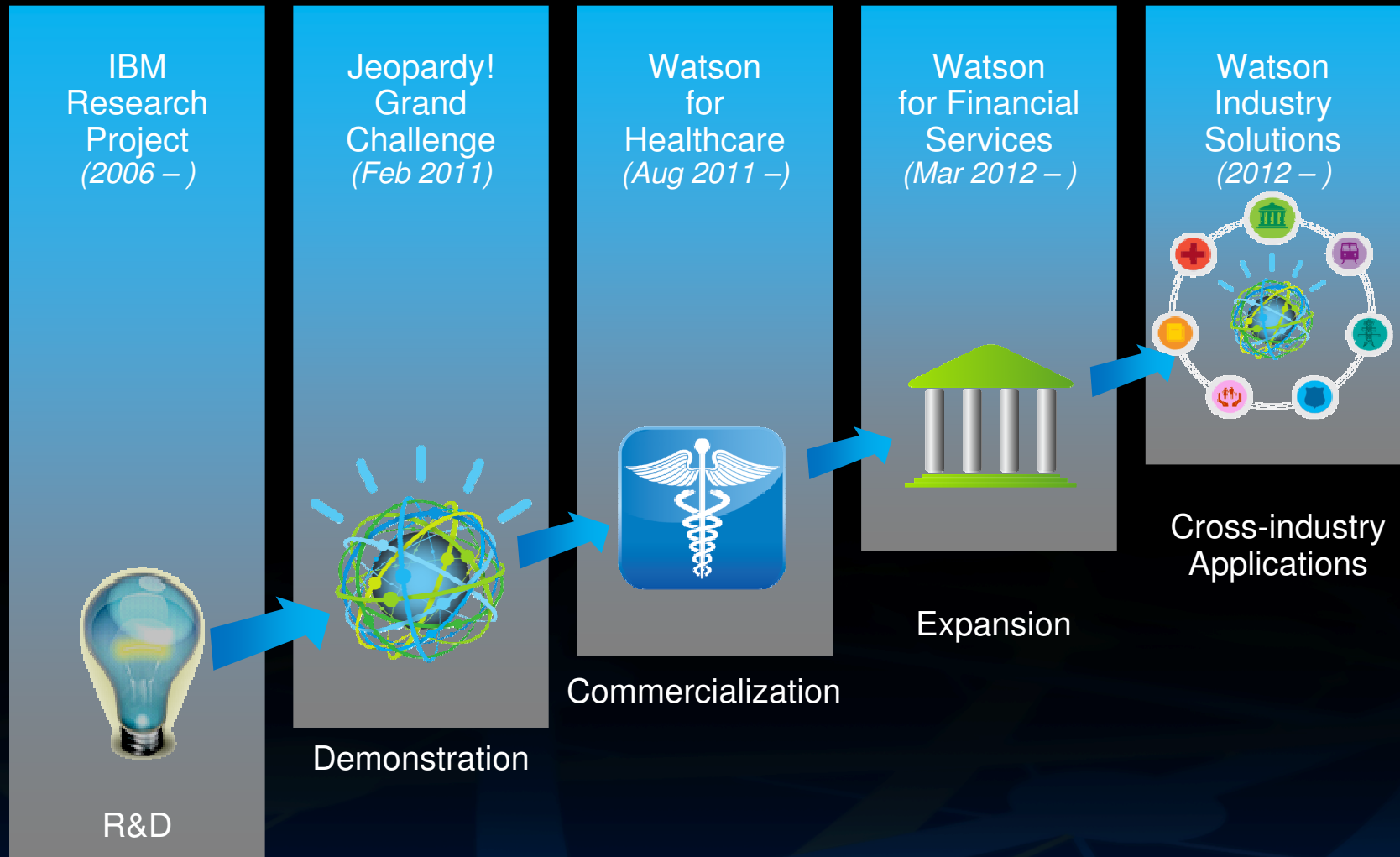


*"I for one welcome our new  
computer overlords"*





## Putting Watson to work to address the world's pressing issues



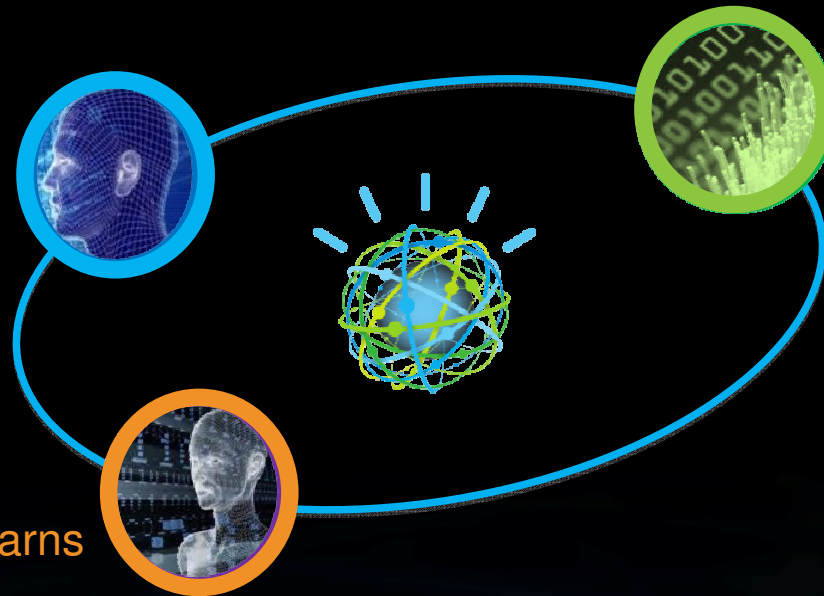


## IBM Watson combines transformational technologies

1 Understands  
natural language  
and human  
communication

3 Adapts and learns  
from user  
selections and  
responses

2 Generates and  
evaluates  
evidence-based  
hypothesis





## Watson enables **three classes** of cognitive services



### Ask

- Ask questions for greater insights
- Natural language dialogue



### Discover

- Find the rationale for given responses
- Prompt for inputs to yield improved responses



### Decide

- Ingest and analyze domain sources, info models
- Evidence-based decisions with greater confidence





## Could a computer discover new food recipes?







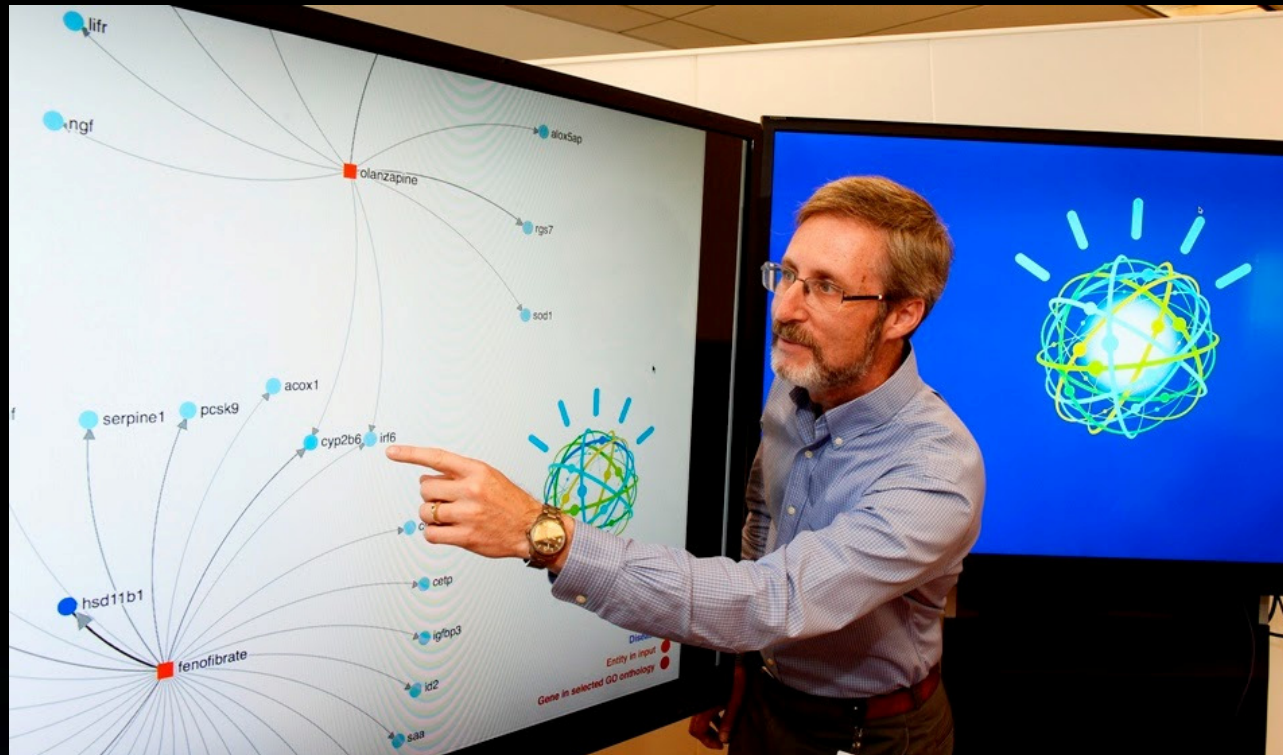
## Chef Watson





# Watson Discovery Advisor

Bayer College of Medicine



Watson evaluated and analyzed nearly 70,000 scientific articles on p53 to predict proteins that turn on or off p53's activity. As a result, cancer researchers recently found six potential proteins to target for new research, a dramatic increase from the average one protein discovery per year.

# Have at it, programmers: IBM makes Watson available via API

by [Derrick Harris](#) NOV. 14, 2013 - 12:43 AM PST

 8 Comments    +1 

A▼ A▲

**SUMMARY:** *IBM has upped the ante in the API game by making its Watson question-answering system available as a service. That's right, Watson could soon power your smartphone app.*

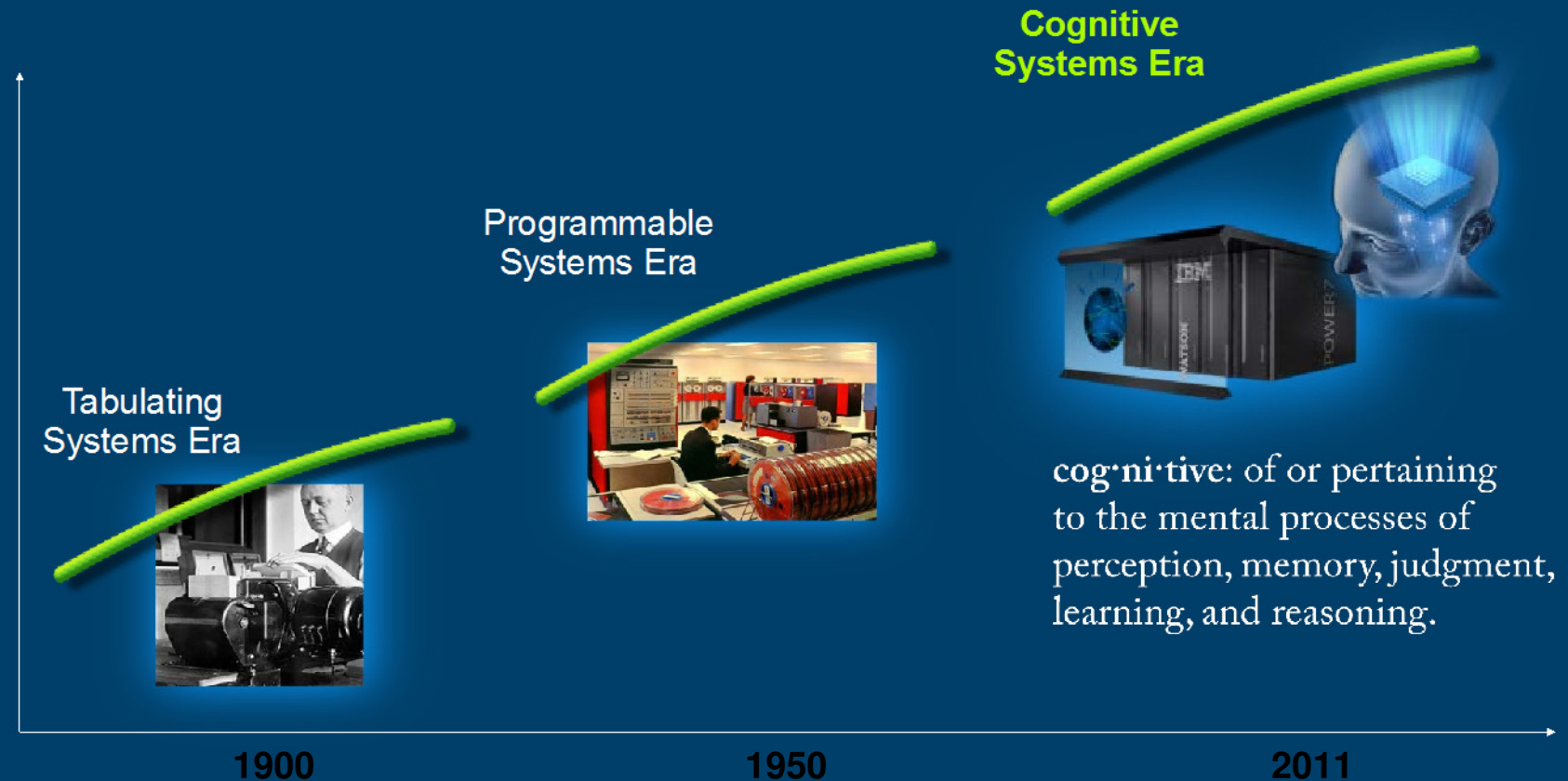


photo: IBM



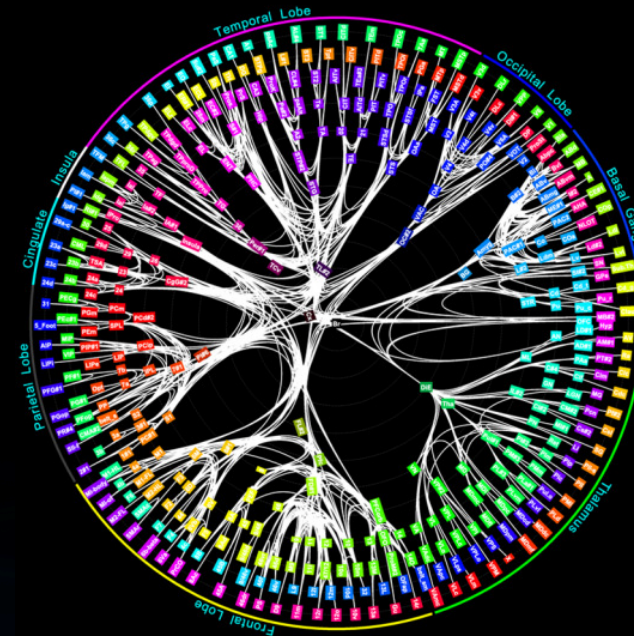
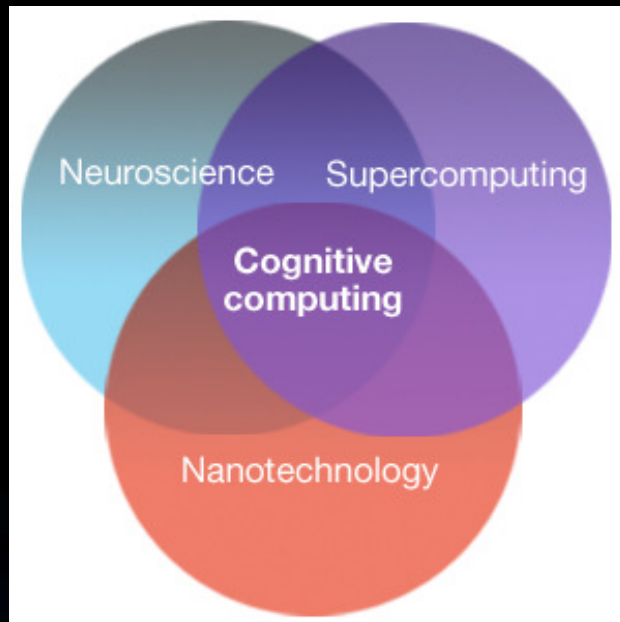


Watson is ushering in a new era of computing . . .



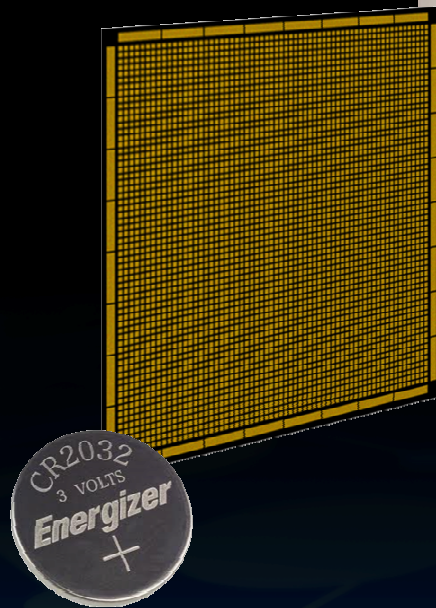


# Systems of Neuromorphic Adaptive Plastic Scalable Electronics (SyNAPSE)





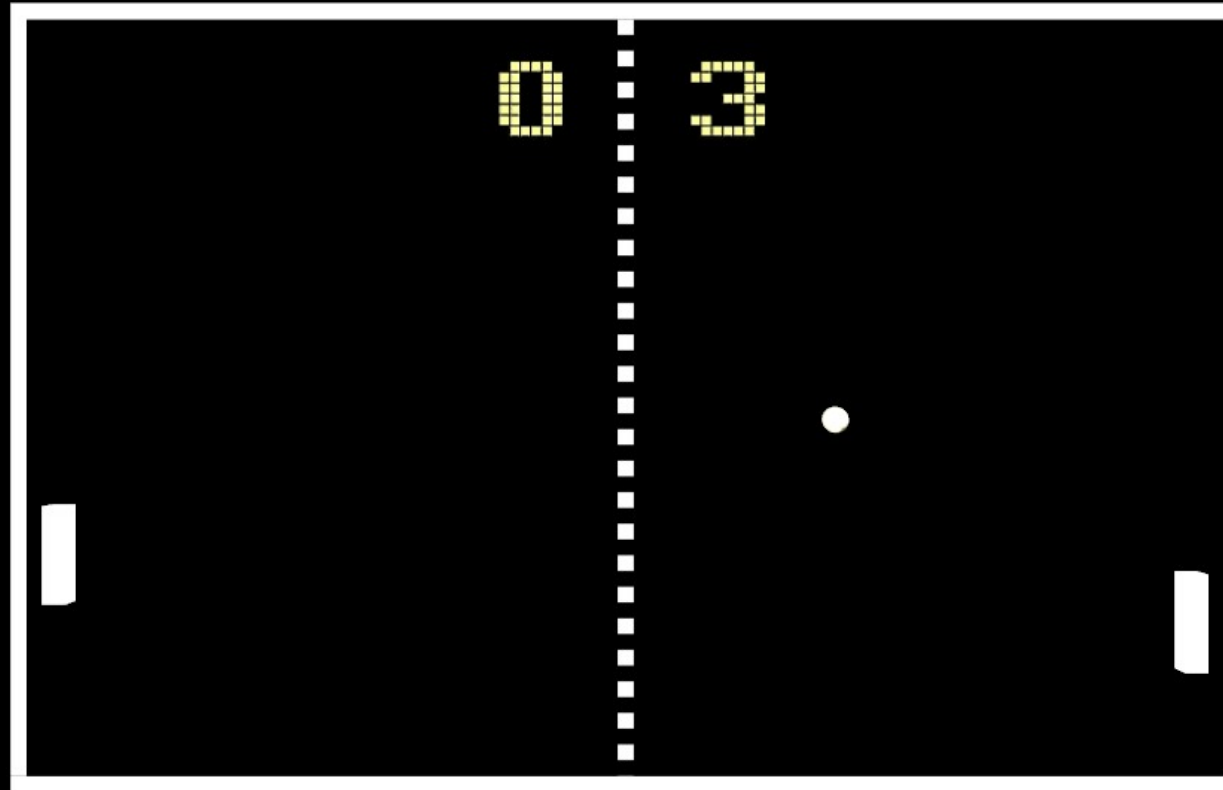
## TrueNorth - Field-programmable Neurosynaptic Supercomputer



- 4096 cores
- $10^6$  neurons
- $2.56 \times 10^8$  synapses
- 28 nanometer
- 50 milliWatts
- $4 \text{ cm}^2$
- parallel, distributed, scalable, multimodal, multitasking, real-time
- non-von Neumann

"You don't do linear programming, you train the hardware"

We have now taught it to for example play pong...



Thank you

Twitter: @villepeltola

invited talk

Kaisa Salakka, Comptel



# Collaboration Between University and Industry

Kaisa Salakka, Senior Product Manager, Analytics

[kaisa.salakka@comptel.com](mailto:kaisa.salakka@comptel.com)

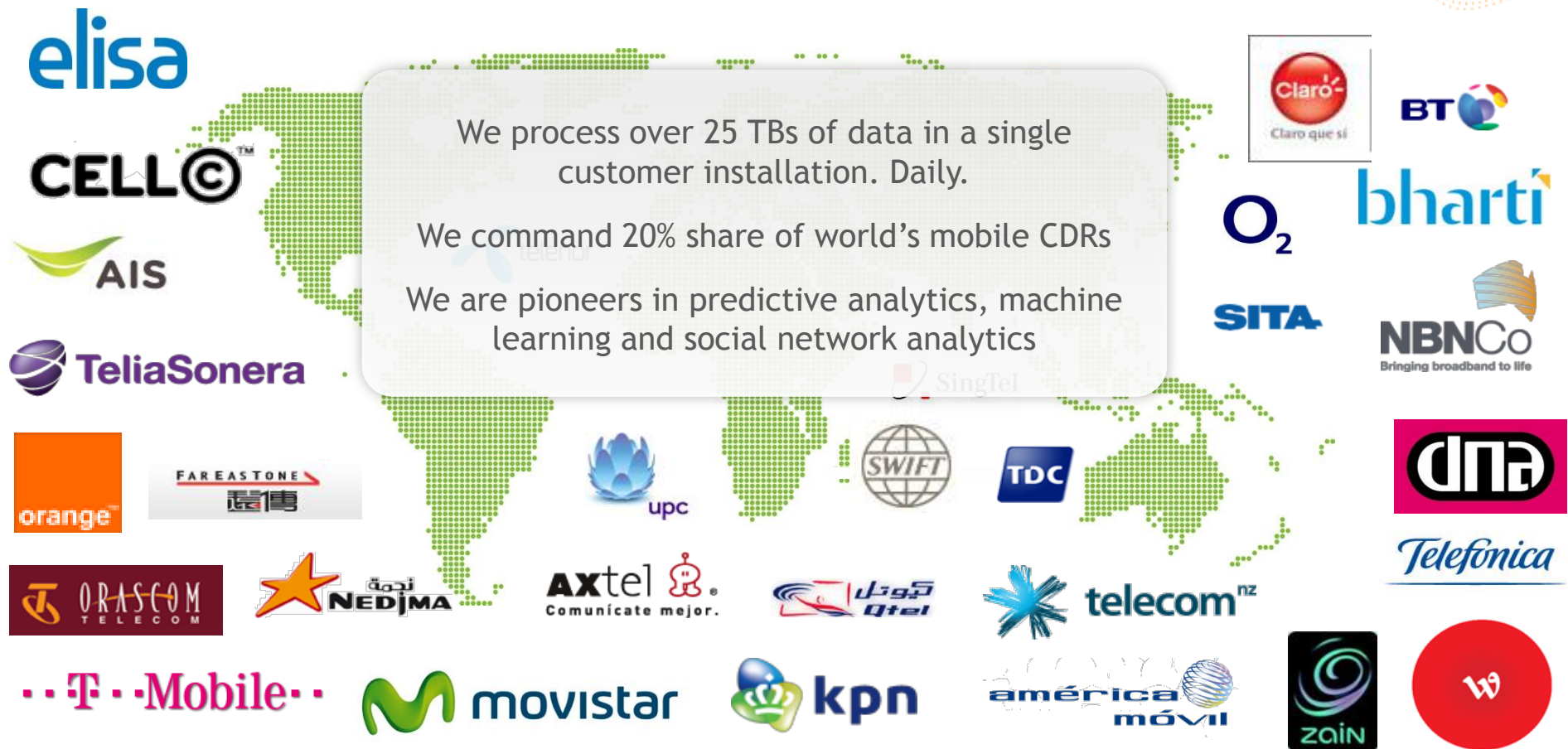
# Task at Hand



”

- What are the ways to enhance collaboration between the university and industry?
- How to get students involved in data science projects?
- How to get real and relevant data to university?
- What do you see as major opportunities in this field?

# Comptel - More than 290 Customers Across 85 Countries



We process over 25 TBs of data in a single customer installation. Daily.

We command 20% share of world's mobile CDRs

We are pioneers in predictive analytics, machine learning and social network analytics

Logos displayed include: elisa, CELLCO, AIS, TeliaSonera, orange, FAREASTONE, ORASCOM TELECOM, NEDJMA, AXtel, upc, SWIFT, TDC, SingTel, Claro, BT, O2, bharti, SITA, NBNCo, dna, Telefonica, T-Mobile, movistar, kpn, america móvil, zain, and W9.

Source: Comptel stock exchange releases, press releases, or annual reports

# Major Opportunities



## 1. Internet of things

- Data privacy is not as big issue as with consumer analytics
- Critical alarm prediction case example

## 2. Open source technologies

- Access to use and contribute analytics tools
- Growing fast

## 3. Other forms of collaboration

- Joint projects between university, analytics vendor and customer
- Aalto ES Code It competition
- Trainee programs
- Thesis work



# Internet of Things



## SENSORS

We are giving our world a digital nervous system

Acceleration/tilt,  
electric/magnetic, leaks / levels,  
flow, humidity / moisture,  
temperature, chemical / gas,  
motion / velocity /  
displacement...

## CONNECTIVITY

These inputs are digitalized and placed onto networks

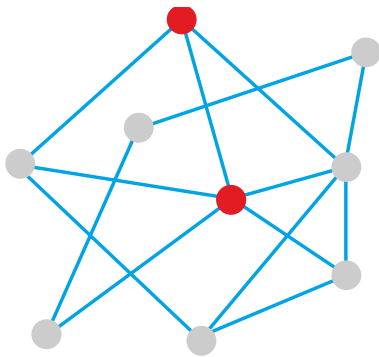
LTE, 3G - GPS / GPRS, 2G / GSM ,  
WiFi, Bluetooth, Z-wave, Zigbee,  
NFC, ANT, RFID, Powerline,  
Ethernet, Printed, WAN, MAN,  
LAN, PAN...

## PEOPLE & PROCESSES

The data flow is combined into bi-directional systems that integrate data, people, processes and systems for better decision making

# Know Your Network - and What Will Happen

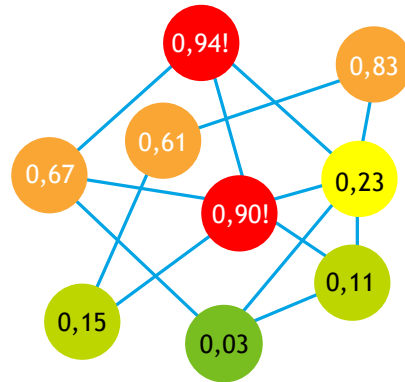
## ANALYSE DATA



### Input

Real-time and historical data of every network element.

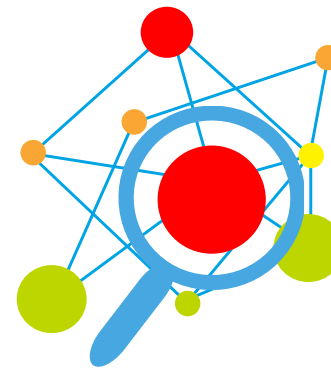
## PREDICT ALARMS



### Output

Automated detection through machine learning, with propensity scores assigned for all elements.

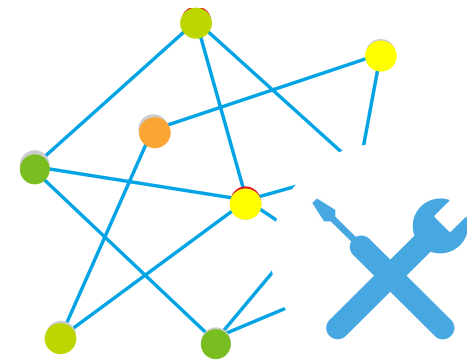
## KNOW MORE



### Insights

Individual element level information through root cause analysis.

## OPTIMISE PRACTICES



### Outcome

Ability to prevent failures before they occur and automate processes increasingly.

# Plan to Release Part of the Comptel Analytics Product in an Open Source Repository

Tool to Automate  
Big Data Analytics

# Comwort: Comptel Workflow Tool



“We love R.

We love Hadoop and SQL.

We love shell scripts.

We love also many other excellent tools  
that solve specific problems well.

And we love to combine all of them to automate daily  
operations where everything should work smoothly.”



# Workflow editing environment

The screenshot shows the Comptel Workflow editing environment. The top navigation bar includes tabs for Insight, Data Loading, Scoring, Targeting, Settings, Workflow (selected), and Partitioning. The main area is titled 'Workflow management' and contains sub-tabs for Flows, Rules, and Global parameters. The 'Edit selected item' section shows a workflow named 'CalculateCommonPredictors' in the 'comptel' group. The workflow canvas displays a visual flowchart with nodes like 'Start', 'Split', 'RunLDA', 'Calculate Monthly Arpu', 'Network Scorer: Out net', 'Join', and several 'Create Predictors' tasks. A callout 'Canvas to create and modify workflows on' points to the main canvas area. Another callout 'Set of actions' points to the 'Actions' panel on the right, which lists actions like Copy, Paste, Delete, Undo, and Redo. A callout 'Nodes to drag and drop on the canvas to create workflows' points to the 'Flow' panel on the left, which lists tasks like Link, Start, Split, Join, SubFlow, Rules, Event, Orbiter task, Center task, and Loop. A callout 'Create subflows' points to a 'SubFlow' node in the workflow. A callout 'Defining task input parameters' points to the 'Parameters' tab at the bottom, which shows a table with columns 'Name', 'Type', and 'Expression'. A callout 'Defining the type of the task e.g. R, SQL, Shell' points to the 'Type' dropdown menu. A callout 'Task output parameters' points to the 'Output parameters' section. A large callout at the bottom states: 'Offers after the release in an open source repository: Tool for complex process flows, Easy, visual workflow editor, Excellent parameter handling capabilities'.

comptel

Insight Data Loading Scoring Targeting Settings Workflow Partitioning

Workflow management

Flows Rules Global parameters

Edit selected item

Name CalculateCommonPredictors Group comptel

Flow Parameters

Link Start Split Join SubFlow Rules Event Orbiter task Center task Loop

Canvas to create and modify workflows on

Set of actions

Actions

Copy Paste Delete Undo Redo

History

Pan 6, 27 Zoom 80%

Nodes to drag and drop on the canvas to create workflows

Create subflows

Defining task input parameters

Defining the type of the task e.g. R, SQL, Shell

Task output parameters

Offers after the release in an open source repository:  
Tool for complex process flows  
Easy, visual workflow editor  
Excellent parameter handling capabilities

Name	Type	Expression
DataSource1	DS	
queryParameters	String	
sql	String	"SELECT * FROM work.create_modelling_data1(3mod_job_id)"

## Other Forms of Collaboration

Trainee programs

Thesis work

Joint projects between university, analytics vendor and customer

Aalto ES Code It competition

# company spotlights

Aleksi Kallio, [CSC](#)

Harri Valpola, [ZenRobotics](#)

Hannes Heikinheimo, [Reaktor](#)

Markus Virtanen, [Elisa](#)





CSC

*Expertise from Knowledge*



## CSC – IT Center for Science

Aleksi Kallio

Development manager / Data intensive computing

Aalto Digi Breakfast on Data Science, Sep 19, 2015

# CSC in nutshell

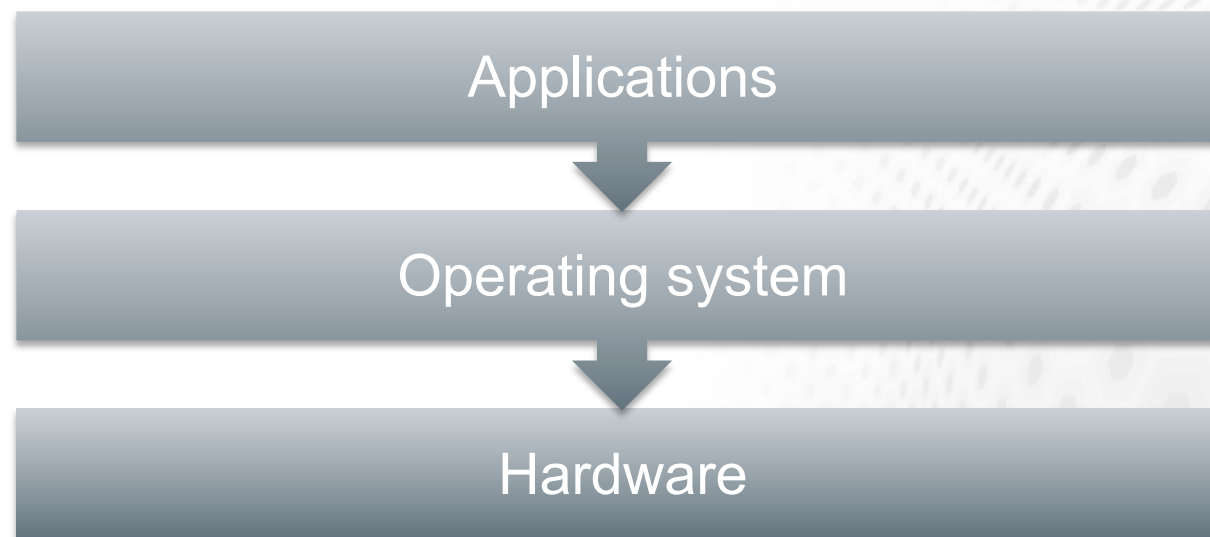
- IT services for universities, polytechnics, governmental institutes and companies
- Services are in general free of charge for academic users in Finland
- Participates in many international projects (such as EUDAT and RDA)

# 1. COMPUTING AT CSC?

# Traditional computing services

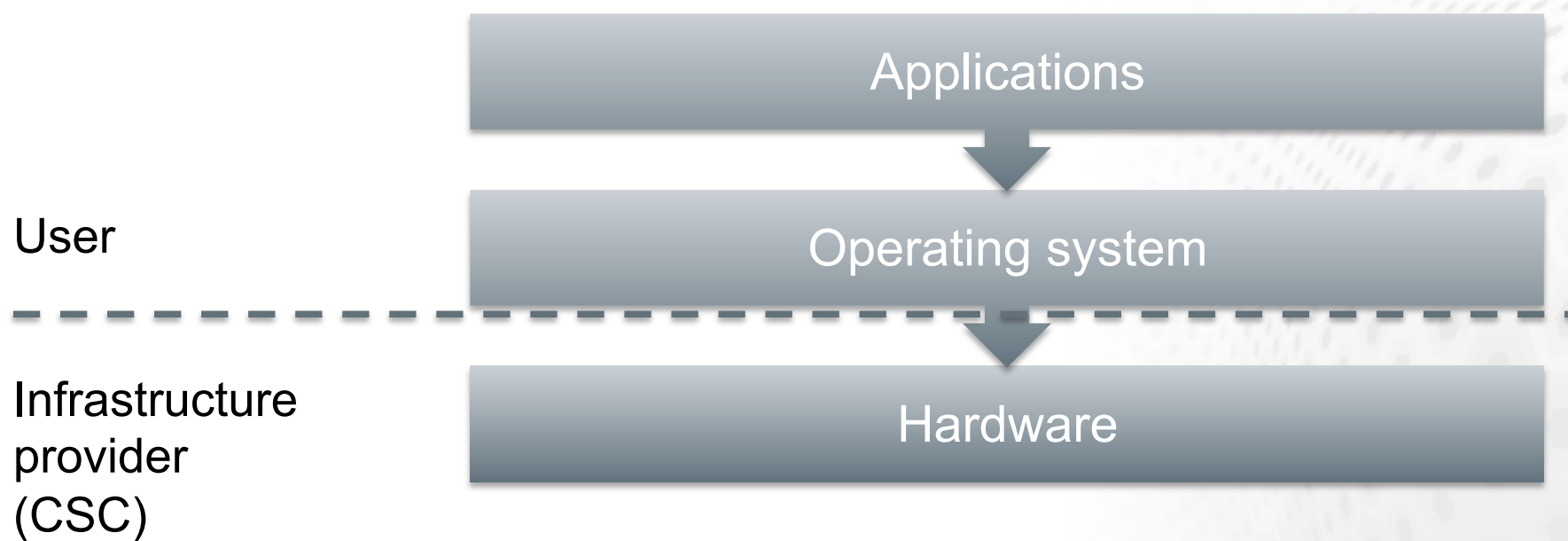
User

-----  
Infrastructure  
provider  
(CSC)



*Expertise from Knowledge*

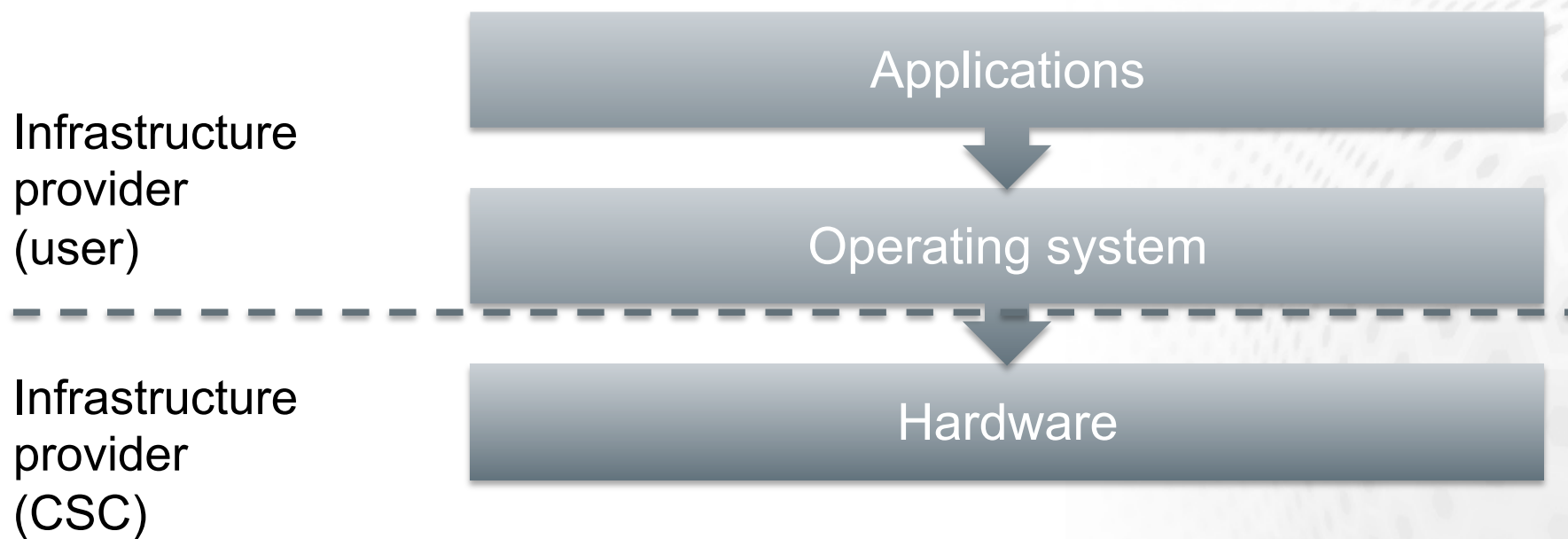
# Cloud computing services (Pouta)



*Expertise from Knowledge*

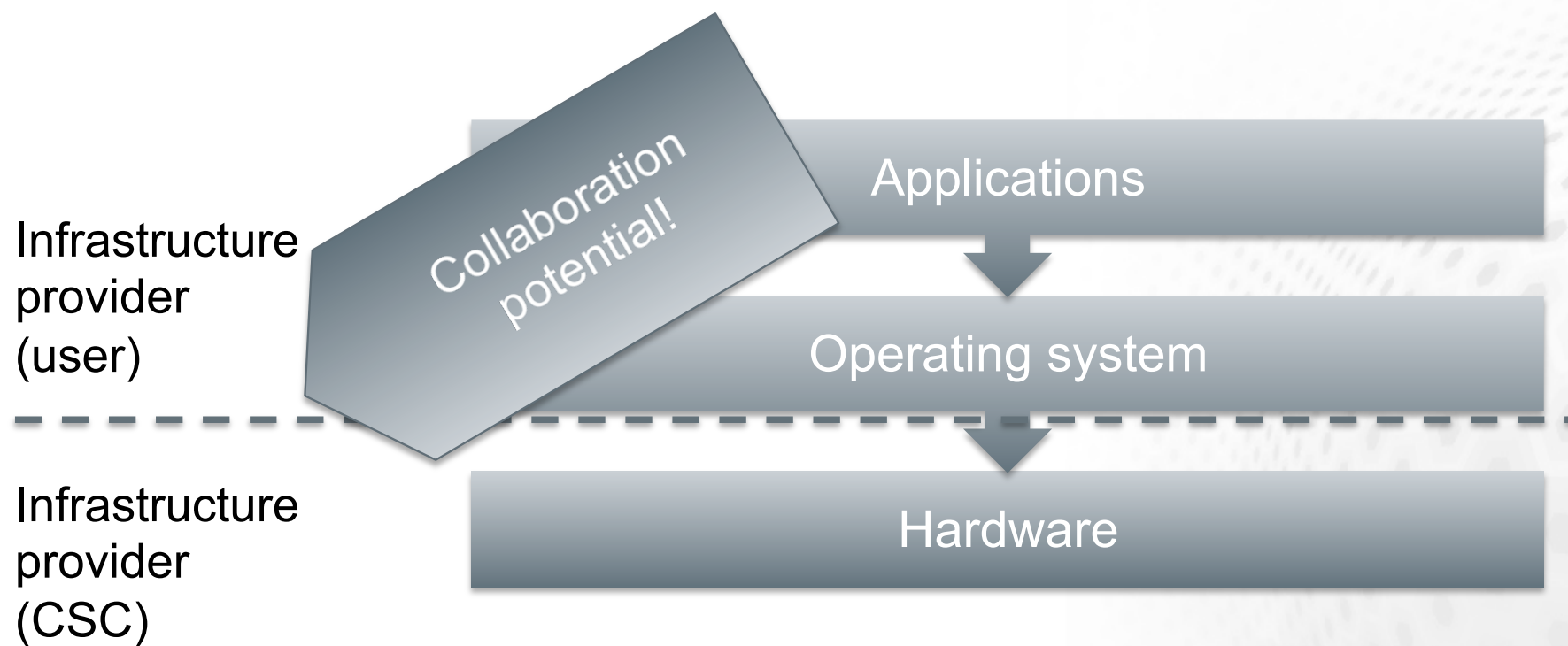


# Cloud computing services (Pouta)



*Expertise from Knowledge*

# Cloud computing services



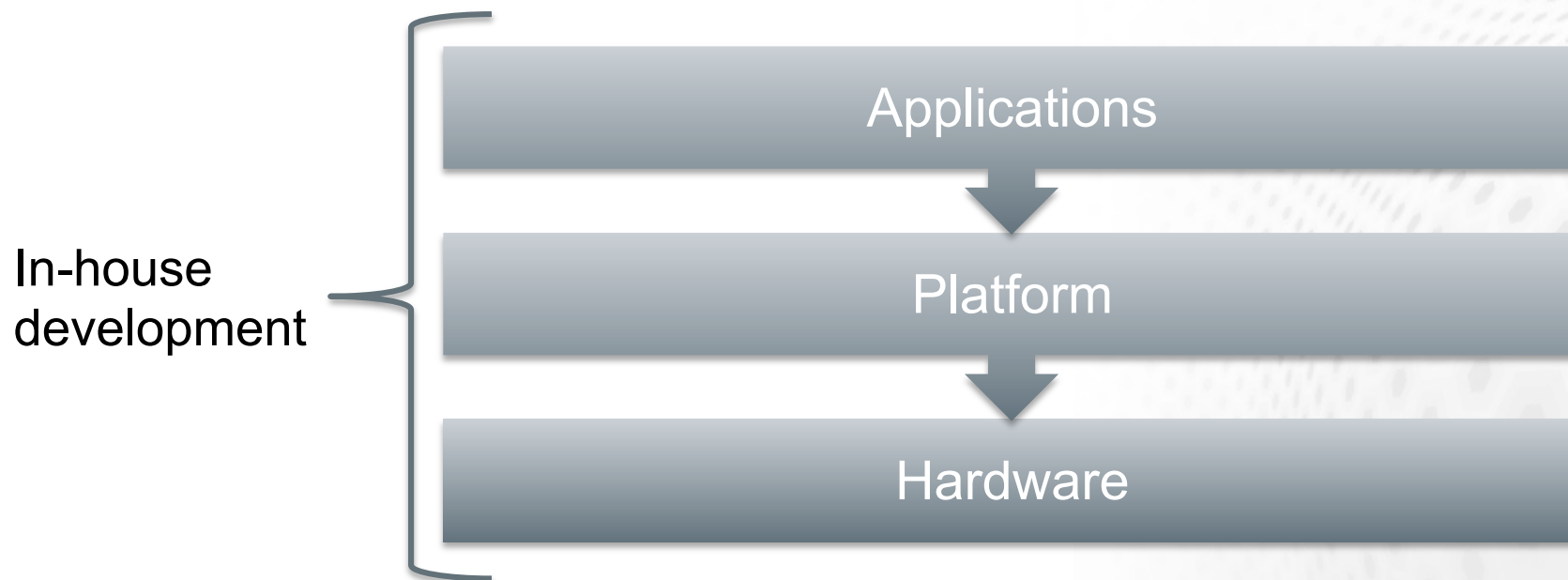
*Expertise from Knowledge*

## 2. DATA SCIENCE AT CSC?

# WE ARE RAMPING UP SERVICES

*Expertise from Knowledge*

# Development at all levels



*Expertise from Knowledge*

# Collaboration opportunities

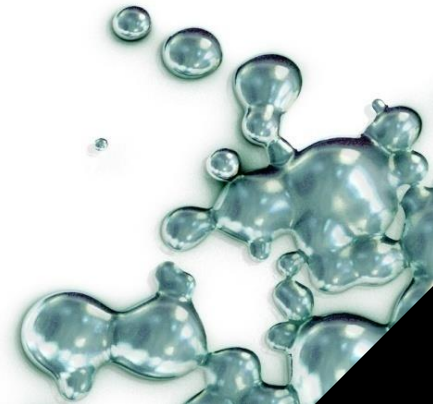
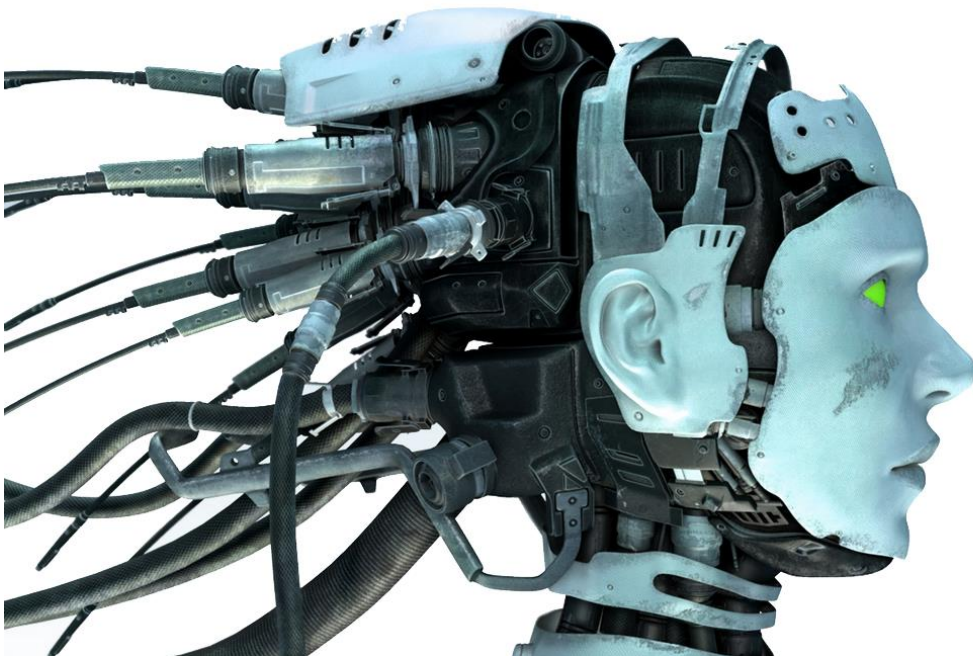
- ➡ Active in-house development on the area
- ➡ Looking for pilot users, co-projects etc.
- ➡ Does not need to be big or heavy (“fork our Hadoop installer at Github”)



# ZENROBOTICS®

## Building Brains for Robots

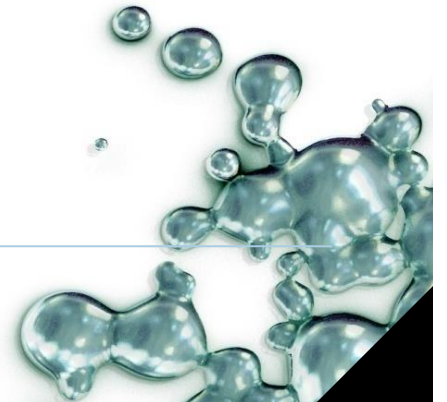
Harri Valpola





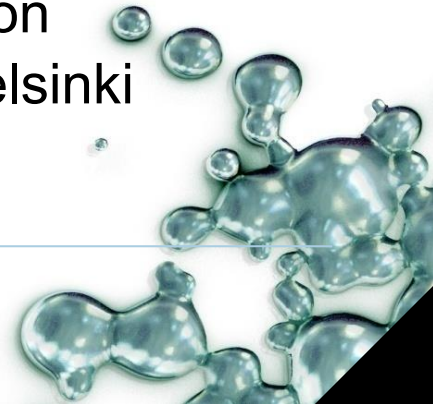
# ZenRobotics

- Founded in 2007, spin-off of Harri Valpola's neurorobotics group
- Machine learning + robotics = robots that cope in the real world
- First application area: waste sorting
- Currently around 50 employees
- First fully robotic waste sorting plant opened in Viikki, Helsinki, in May 2014



## Collaboration with Aalto

- Robots are intelligent because of machine learning (both supervised and reinforcement learning)
- Collaboration starting with Aalto (Jorma Laaksonen's group) regarding object recognition
- **We are looking for a student to work in that project**
- ZenRobotics is also developing new AI
- Currently active research in deep learning, collaboration with Aalto (Tapani Raiko's group) and University of Helsinki





# Reaktor

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+358 50 357 4441

19.9.2014

# Data Science at Elisa

Aalto digi-breakfast 19 Sep 2014

Markus Virtanen



siinä on ideaa.

# Data Science at Elisa



€ **1.55** billion  
revenue  
(2012: 1,55)



€ **255** million  
profit before tax  
(2012: 269)



**4.54** million  
mobile subscriptions, Finland, Estonia  
(2012: 4,45)



**565,700**  
fixed broadband subscriptions  
(2012: 505 100)



**2.3** million  
customers



**220,000**  
shareholders



**4,200**  
Elisa employees in 46 locations



€ **202** million  
capital expenditure investments

- Markus?
  - Elisa 2011- (sw, ci, 3gpp), 2013- data analytics
  - Working mainly with spatial and network related data, helping other units with IPTV and customer survey data
- Elisa - big company with lots of real data
  - Network (2G/3G/4G/IP elements, bandwidth allocation, infra invest optimization, call quality drops within frequency/cell changes, closer to real-time SOC alarms)
  - Services (order & delivery processes, IPTV, server logs, predictive maintenance, problem tickets)
  - CRM (business analytics, new product development, marketing impacts/segmentation, churn, recommendation engines, customer surveys and feedback systems)



# Collaboration

- Sanitized non-public datasets for partners, e.g. mobile network services
- Thesis writers
- Data visualization competition with smaller datasets
- Help with Elisa-related external data
  - General opinion from social media, news, search engines, web forums, etc.

Elisa Viihde  
IPTV service



Elisa Kirja  
e-book service



Elisa Wallet  
service



Pilvilinna cloud service



Elisa Vahti Live  
service



Video  
conferencing



Elisa Perhe  
service



Virtualised IT



New services



questions and discussion

what is next?